

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected	Frequency Updated
AutoDesk	AutoCAD	Engineering design software	Engineering	Engineering	As Needed	As Needed
Constant Contact Inc.	Constant Contact	Email marketing system	Email marketing	Water Resources	As Needed	As Needed
Esri	ArcGIS Server, ArcGIS Desktop, ArcGIS online	Geographic Information System	Map data include service area, division boundaries, system facilities,	Engineering	As Needed	As Needed
Harris Northstar	Northstar	Utility Billing	Utility Billing Customer Connect	Customer Service	Daily	Daily
iManage	Filesite	Document management	Document management	All departments	Daily	Daily
Microsoft	Access	Database	Facility Capacity Fee	Engineering	Daily	Daily
OpenGov.com	Web-based financial transparency tool	Financial transparency	Annual and current year reporting of the Agency's revenues and expenses	Finance	As Needed	As Needed
Paymentus.com	Web payment portal	Online bill payment system	Online bill payment system	Customer Service	Daily	Daily
PlanetBids.com	eProcurement	Web based eProcurement service	Automatic notification and transmittal of bid solicitations	Purchasing	As Needed	As Needed
Sungard Public Sector	Plus Series	Financial System	Accts Receivable Accounts Payable Payroll Purchasing Fixed Assets General Ledger Tracking Cash Management Inventory Management Service Order Processing Cash Management	Finance Finance Finance Finance Finance Finance Finance Finance	Daily Daily Daily Daily Daily Daily Daily Daily	Daily Daily Daily Daily Daily Daily Daily Daily
Univerge	SV8100	Automatic call distribution	Automatic call distribution	Customer Service	Daily	Daily