

Customer Care
(Finance, Administration, IT)

Legend

- BA - Bachelor's Degree
- GED - High School Diploma or GED Equivalent
- (S) - Supervisory Years
- (M) - Management Years

Assistant General Manager - Finance & Administration
(Range 50) 7 Years (M)

Customer Service Manager
(Range 40) 5 Years
2 Years (S)

Customer Service Supervisor
(Range 32) 4 Years
1 Years (S)

Sr. Customer Service Representative
(Range 27) 3 Years

Customer Service Representative II
(Range 24) 3 Years

Customer Service Representative I
(Range 21) 1 Year

