

RESOLUTION NO. SCV-185

RESOLUTION OF THE BOARD OF DIRECTORS  
OF THE SANTA CLARITA VALLEY WATER AGENCY  
APPROVING STATEMENTS OF WORK AND A HOSTING SERVICE AGREEMENT  
WITH SYSTEMS & SOFTWARE (S&S) FOR  
ENQUESTA v6 CLIENT INFORMATION SYSTEM (CIS) UPGRADE

**WHEREAS**, the Agency has a need to upgrade the Agency's existing customer service utility billing software of the legacy retail systems since merging into one entity in January 2018; and

**WHEREAS**, currently only two of the retail divisions are using enQuesta v4.5, but the components of the existing platform are near or beyond end-of-life and currently under extended warranty/support; and

**WHEREAS**, the extended support warranty of the current enQuesta version is set to expire as of December 2020, and patch releases and security updates will no longer be provided,

**WHEREAS**, the upgrade to enQuesta v6 will enable a number of operational efficiencies including the benefit of having one unified utility billing system for all legacy divisions, with improved overall customer experience that will be realized upon project completion.

**NOW THEREFORE, BE IT RESOLVED**, that the Board of Directors of the Santa Clarita Valley Water Agency does approve a resolution approving Statements of Work and a Hosting Service Agreement with S&S, Inc. for enQuesta v6 Client Information System Upgrade in an amount not to exceed \$887,128 for the upgrade and conversion, and \$167,036 for maintenance and support fees.

  
President

I, the undersigned, hereby certify: That I am the duly appointed and acting Secretary of the Santa Clarita Valley Water Agency, and that at a regular meeting of the Board of Directors of said Agency held on December 1, 2020, the foregoing Resolution No. SCV-185 was duly and regularly adopted by said Board, and that said resolution has not been rescinded or amended since the date of its adoption, and that it is now in full force and effect.

DATED: December 1, 2020

  
Secretary

