



Careful stewardship today and long-term planning for tomorrow helps us ensure a sustainable approach to our water supply and other natural resources.

2022 brought new opportunities and successes as we strive for this goal.

Sustainability

Sus-tain-a-bil-i-ty meeting the needs of the present without compromising the ability of future generations to meet their own needs

As part of our 'one watershed' approach, we've laid a strong foundation that will continue to move us toward more sustainable water resources and operations, benefitting our Valley for generations to come.



RESTORING LOCAL GROUNDWATER

Valley Center Well Water Treatment Facility is operational!



- Celebrated with a ribbon cutting on November 9
- Removes PFAS, restoring water equivalent to serve up to **1,000 families** annually
- Reduces reliance on costly imported water

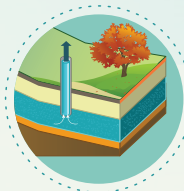
yourSCVwater.com/pfas

PFAS are a group of manmade chemicals that have found their way into our groundwater supplies.



WATER SUPPLY RELIABILITY

Groundwater Sustainability Plan adopted!



- Identifies ways to balance pumping and recharge in the basin
- Provides a buffer against drought and climate variability, contributing to reliable water supplies regardless of weather patterns
- The Plan was adopted in January 2022 with the goal to maintain or achieve sustainability within 20 years

scvgsa.org



SUSTAINABLE OPERATIONS

Sustainability Plan drafted.



- Focusing on effective and efficient organizational resource management – working toward sustainable operations
- Developing a comprehensive roadmap that will measure and track our sustainability performance

yourSCVwater.com/sustainability-plan



WATER EFFICIENT LIFESTYLE

Customers stepped up to meet drought-response goals.

Since enacting our **Stage 2 of our Water Shortage Contingency Plan in May 2022**, SCV Water Customers **saved over**

2.68

BILLION GALLONS OF WATER

(compared to May-Jan 2020)

THAT'S A

15%
REDUCTION!

DroughtReadySCV.com

A UNIFIED CUSTOMER EXPERIENCE

In May 2022, we unified all customers under one billing process and experience. A single billing platform, central customer care location, and expanded 24/7 bill pay methods, provide a consistent, best-in-class customer care experience for everyone.

yourSCVwater.com/customer-care



CELEBRATED OUR 5th ANNIVERSARY JANUARY 1, 2023



SCV WATER 2022

About SCV Water

The Santa Clarita Valley Water Agency has served as the regional voice for water since January 1, 2018, when local water suppliers combined into one full-service agency serving the Santa Clarita Valley. In our first five years, SCV Water has navigated challenges of both the expected and unexpected varieties and are prepared to face what comes our way in the future. Through it all, we remain committed to serving our community and providing safe, reliable water at a reasonable cost. Learn more at www.yourSCVwater.com

WHO WE ARE

196.8 SQUARE MILES SERVICE AREA **295,639** Population Served
75,399 Service Connections



2022 CUSTOMER WATER USE

OVER **19.7** BILLION GALLONS
(60,400 AF compared to 64,236 AF in 2020)

Your Water Is Safe To Drink



- Weekly samples collected from **276** locations
- **20,000** water quality tests conducted per year

YOUR WATER SUPPLY



Groundwater
38% 24,000 AF



Imported
61% 38,300 AF



Recycled
1% 340 AF



Banked
92,000 AF in Kern County



Acre-foot (AF) of water

325,851 gallons of water, enough to cover a football field, one foot deep.

CONSERVATION PROGRAMS

More than **2,579** customers participated in water efficiency programs to save water & money (**that's 37% more than last year!**)



- **716** residential, business and landscape check-ups
- **675** residential home water efficiency kits distributed
- **127** WaterSMART Workshop completions (online)
- **275** Smart Controllers rebated (1,809 sprinkler stations)

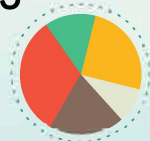
conserve.yourSCVwater.com



2022
3RD CONSECUTIVE
EPA WATERSENSE
EXCELLENCE
AWARD
RECIPIENT

FINANCE FY 2022/23

TOTAL BUDGET
\$148 MILLION



CAPITAL IMPROVEMENT

\$115.6 MILLION



OUR INFRASTRUCTURE

105 WATER TANKS **~171** MILLION GALLONS STORAGE CAPACITY **932** MILES OF PIPELINE

