

WATER IN THE TIME OF COVID-19:



As the pandemic unfolded, we acted swiftly to ensure the safety of our customers and employees. We suspended late fees and shut-offs, while expanding payment options. We also adapted our public meetings, and conservation and education programs to virtual platforms.

For more info on our COVID-19 response, visit:

yourSCVwater.com/covid-19-coronavirus



WHO WE ARE

195 SQUARE MILES
SERVICE AREA

274,000 Population Served

74,000 Service Connections



OUR INFRASTRUCTURE

98 WATER TANKS

163 MILLION GALLONS
STORAGE CAPACITY

879 MILES OF PIPELINE



2020 CUSTOMER WATER USE



OVER

20 BILLION
GALLONS

(**63,484 acre-feet**) of water
used by SCV Water customers



YOUR WATER IS SAFE TO DRINK

- Weekly samples collected from **215** locations
- **20,000** water quality tests conducted per year

YOUR WATER SUPPLY



Groundwater

26.1% 16,500 acre-feet



Imported

73.2% 48,900 acre-feet



Recycled

0.7% 470 acre-feet



Banked

141,000 acre-feet
in Kern County



Acre-foot of water:

325,851 gallons
of water,
enough to cover
a football field,
one foot deep.



FINANCE FY 2020/21



Total
BUDGET

\$172.4 MILLION

CAPITAL IMPROVEMENT: **\$112.8** MILLION



ADDRESSING PFAS IN THE SCV

Per- and polyfluoroalkyl substances

(PFAS) Per- and polyfluoroalkyl substances (PFAS) are a group of manmade chemicals, typically found in thousands of commonly used products and the environment (i.e., non-stick cookware, food wrappers, clothing, paints and cleaning products.)

- We completed construction of our **first PFAS treatment plant** (One of the first in California!)
- More are in various phases of planning, design and development, with two more to be finished by 2022

To learn more, visit:

yourSCVwater.com/pfas

CONSERVATION PROGRAMS

EVEN WITH
THE "SAFER
AT HOME"
ORDER,
**OUR
CUSTOMERS
SAVED WATER
& MONEY**



PLANNING FOR WATER FOR TODAY AND TOMORROW

Learn more and get involved!

Visit yourSCVwater.com/planning

As the pandemic progressed, SCV Water adapted its Conservation programs to meet people where they were – at home!

- **432** WaterSMART Workshop completions (online)
- **230** "how to conserve at home" video views
- **972** residential water use efficiency check-ups
- **1,400** ultra-high efficiency toilets installed



Multiple planning efforts to manage our water supply are underway, ensuring you have access to reliable water today and tomorrow. These efforts support regional water plans and programs that enhance water reliability, quality, environmental sustainability, and delivery.